



Plymouth Social Enterprise Network

Terms and Conditions of Plymouth Social Enterprise Network Membership

These terms and conditions will govern your membership with Plymouth Social Enterprise Network. Please also see the Plymouth Social Enterprise Network's Website Moderation Policy which will govern your use of the Plymouth Social Enterprise Network Website, www.plymsocent.org.uk

In these terms and conditions the below words shall bear the following meaning:

Member means any Member of Plymouth Social Enterprise Network or any person or persons intending to or who have applied for membership of Plymouth Social Enterprise Network upon the terms and conditions contained herein.

Website means Plymouth Social Enterprise Network website www.plymsocent.org.uk

Event means an event organised by Plymouth Social Enterprise Network (PSEN). These events may also be delivered with a PSEN partner or preferred supplier.

1. Membership

Members of Plymouth Social Enterprise Network will be invited to attend events organised by PSEN. Details of such events will be uploaded on the Website as well as being emailed to all Members by e-mail. All other membership benefits (such as discounts for specific services) can be found on the website.

2. Membership Details

All applications for membership of Plymouth Social Enterprise Network are to be made via the application form on Plymouth Social Enterprise Network website. By submitting the application form online, the Member is deemed to have signed the application form.

On completion of an application form, each new Member will receive an e-welcome pack within 10 working days which will contain a membership number. A membership invoice will follow this invoice, e-mailed to the membership contact as stated on the application form.

On acceptance of the membership application by Plymouth Social Enterprise Network, Members shall be bound during the continuance of membership by these terms and

conditions including any amendments made in accordance with the procedure set out below.

Plymouth Social Enterprise Network reserves the right at all times and in its absolute discretion to determine the number of Members in Plymouth Social Enterprise Network and may accept or reject applications for membership as it feels fit.

Membership fees are reviewed annually and changes will be notified to Members in writing prior to renewing of membership.

3. Members Area

Within the Members only area and the website, Members will have access to a directory of Members but the use of data from the directory for commercial purposes of any sort is not permitted.

Plymouth Social Enterprise Network reserves the right to refuse access to the secure Members only pages. Plymouth Social Enterprise Network shall not be liable for any loss or damages whatsoever arising from your inability to access any pages on the site.

Any Member wishing to change, add or delete any information on themselves held on the Members only sections of the Website are able to do so by logging in and amending the details. If you are unable to login or access this area or you forget your login or password, you can contact the Website administrator info@plymsocent.org.uk

Information held on the Members Area pages is subject to our Data Protection Policy.

Members are responsible for maintaining the confidentiality of their membership number, login details and passwords, and for all activities that occur under their membership number, login details and passwords, whether by themselves or anyone else using their login details and passwords. Members must ensure that they have any permissions or consents required to include material or links in the Members directory.

4. Terminating Membership

Membership is to be renewed annually. Plymouth Social Enterprise Network will email each Member once the membership is coming up to renewal. If a Member does not pay the annual membership fee then the membership is not continued and the Member will not have the benefit of membership. Plymouth Social Enterprise Network reserves the right to expel Members or to prevent any Member from participating in any event or from renewing membership if the Member puts the organisation into disrepute or if the Member is in material breach of these terms and conditions.

If, for whatever reason, a Member wishes to terminate their Membership, they must give 28 days cancellation notice of this in writing to Plymouth Social Enterprise Network. We regret we are unable to offer refunds if membership is cancelled for whatever reason before the renewal date unless we receive notice of cancellation within 14 days of taking out membership.

5. Events

Members will be informed of forthcoming Members' events by e-newsletter or on the website and, if appropriate, will be required to pay the event attendance monies prior to the event. Members can sign up to an event via the website event booking system.

Members shall not hold Plymouth Social Enterprise Network responsible or liable in any way whatsoever for the cancellation for whatever reason of an event. If a Member has signed up to attend an event but is unable to attend the event, that Member must notify Plymouth Social Enterprise Network on or at least 72 hours prior to the event.

If notification is received from a Member at least 72 hours prior to the event, a refund of event attendance monies can be given. If notice is received after this, the Member will not be entitled to a refund.

Members agree to comply with any necessary health and safety regulations applicable to any event attended.

6. Variation of Terms & Conditions

These terms and conditions may be revised from time to time. If they are revised, we will post the revised version to you or email them to you. It will be your responsibility to keep up to date with all such changes and your membership renewal and continued use of the Website shall be deemed acceptance of any changes to these terms and conditions.

7. Data Protection and Intellectual Property

We will respect the privacy of your data which you supply to us in accordance with our Data Protection Policy and forms part of these terms and conditions, and in accordance with the Data Protection Act 1998 and any other applicable data protection legislation. You agree that it is your responsibility to keep your data accurate and up to date and to send us new or revised data where appropriate. You further agree that we may use your data as set out in our Data Protection Policy.

It is your responsibility to keep your password/membership number and log-in details confidential and use the security devices offered. Our security measures depend on you complying with this obligation and we are not responsible for any breach of your privacy due to your failure either to keep your password/membership number secure or to use the other security devices correctly.

We will use your data to administer your membership and Events you attend. When you attend an Event your name may be included on a delegate list. Where you obtain information about other Members you must use this in accordance with the Data Protection Act 1998.

Other Members may also use the personal data you make available in the Members directory. Do not make any information public which you do not want other Members to see.

If you have a concern about how another Member is using your personal data, or if you think it is being used in breach of these terms, please contact us at membership@plymsocent.org.uk

You acknowledge that the internet is not a completely secure medium, and we therefore cannot be responsible for breaches of security arising out of intentional and/or unauthorised attempts to access the Site, for example, by computer hackers. In addition, we are not responsible for the use made of your personal data by other Members who access it through the Site.

8. Governing Law

These terms and conditions shall be interpreted in accordance with English law and all disputes shall be subject to the exclusive jurisdiction of the English Courts.

9. Discounts on Membership Fees

Discounts and special offers on membership fees will be offered from time to time and will be published on the Plymouth Social Enterprise Network website. We reserve the right to offer these discounts and refuse discounts to those who do not successfully meet the criteria.

10. Special Offers to Members

Being a member of Plymouth Social Enterprise Network entitles you to receive special offers and rates on services, publications and events. You will be able to access these offers once you are a member and will be made aware of them in the members' section of the website.

In presenting member offers and affiliations, Plymouth Social Enterprise Network is not vouching for their quality or cost-effectiveness. Please note that through our website you are able to link to other websites which are not under the control of Plymouth Social Enterprise Network. We are not responsible for the nature, content and availability of those sites.